

## **Patient Portal Instructions for Drs. Elias & Oakley**

- 1) Go to our webpage: [www.apopkafamilydoctors.com](http://www.apopkafamilydoctors.com)
- 2) Click on "Patient Portal" in the header.
- 3) Log in to view your health record "Using Mobile Phone"

Login to view your health record

User Credentials  Using Mobile Phone

First Name

Last Name

mm/dd/yyyy

Submit

- 4) Input first name, last name and date of birth as noted in our medical records.
- 5) Using your cell phone number that is displayed, press the "send code" button to receive a verification code to your cell number. (We must have your cell phone number on file).

Login Using Mobile Phone

We will send verification code to confirm access to below number.

Standard text messaging rates apply

\*\*\* - \*\*\* - 7890

\*\*\* - \*\*\* - 7890

Send Code [Return to Login Page](#)

- 6) When you receive your portal verification code on your cell phone input code as directed and "Login".

Login Using Mobile Phone

Please enter the verification code you received

Enter Code

Code is valid for 5 minutes or 3 attempts

Login [Resend Code](#) [Return to Login Page](#)

We ask all patients to use the patient portal to **request medication refills, check on test results,** and **send all NONURGENT messages** directly to your physician or office staff.

Patients can also see referral information, appointments, and update pharmacy and contact information.

You can log in using your user name and password that were given to you upon portal activation however, we find it easier to login using your mobile phone number as instructed above.

Lastly, you can download the HEALOW app on your cell phone. Our practice code is **AJCFBA**.